



**Bimal Pharma Pvt. Ltd., Mumbai, India**  
**(ISO 9001 : 2015 & AEO T1 Certified Co.)**

ISO 9001 : 2015



Cert. No.: 110661/A/0001/UK/En

- One to One Transparent business communication - quickly through e-mails.
- Any enquiry is replied within 24 Hrs.
- E - mail exchange is also advised through Whatsapp Chats / Messages.
- E - mail replies are 100% Fully replied, no query is left un - answered.
- During Cargo preparation, we keep the buyer updated with current status.
- When Shipment is ready, we send Soft Copies of all Shipping Documents, through E - mails, for Cross - Checking & Modification / Suggestions, if required.
- We send Pictures of Packed Cargo, for review & Suggestions by the Customers.
- If FOB, we maintain close Co - ordination & Co - operation with FF, appointed by the Buyer.
- As per the advice by FF, We deliver the Cargo at desired CFS / Airport, with Complete Set of Custom Clearance Documents.
- We send Pictures of Pallets / Palletization & Stuffing into the Container.
- After Shipment, We send Draft of B/L / AWB for checking & corrections, if any.
- Finally, We Send "Dispatch Advice" to the Buyer, with All Details of Shipment, with ETD & ETA & Vessel Details.
- We send Hard Copies of Shipping Documents, through International Courier & Inform the Buyer, the Courier Details with Tracking No.
- We also inquire, Whether Shipping Documents & Shipped Cargo received in Good Order & Condition !
- We also support, if any additional Document is required.